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1 Introduction

Due to its licensing system, users must follow a few steps to make Organon operational.

The license system grants permission through numbers referred as **License Ids**. Each Id has its own **Activation Password**, required to install Organon on *n* different machines, where *n* is the number of **Activations Left** for said license.

To receive a License Id, users must first sign up for HPPA License Portal.

2 Download and Activation

Go to the HPPA License Portal and log in. The License Portal Home is displayed by Figure 1.

HPPA LICENSE PORT	AL
License Portal Home	Company Selection 🤷 Log Out
License Portal Home	
Welcome	
Downloads Download purchased software.	Renewals & Upgrades Renew software & support subscriptions and purchase upgrades.
Product Registration Register software purchased through authorized retailers.	
Contact Information	Support Information
Customer ID:	Email:
Contact Name:	Phone:
Address:	web:
Phone Number:	
Email Address:	
Z Edit Contact Information	
© 2022 <u>HPPA Home</u>	

Figure 1 —License home page

Click the Downloads button to check all available downloads and their respective License Ids. Figure 2 shows the Download section of a user who has two licenses: one for the Organon Educational product and one for the Organon Professional+Simulator product. If the user wants to download and activate the educational version, they may click on the first Download button.

HPPA LICENSE PORTAL	
License Portal Home > Downloads	Company Selection Concern
Downloads Organon Educational License ID: 65597483 Expires: Oct 06, 2022 Latest Version: 8.4.0.0 Download Organon Professional+Simulator	
License ID: <u>65597474</u> Expires: Sep 06, 2023 Latest Version: 8.4.0.0	
© 2022 <u>HPPA Home</u>	

Figure 2 — Download section

To view information regarding license 65597483, the user may click on the number above the Download button. Since the License Status is marked as OK and there is still an activation left the user may activate this license. The user may then copy the License ID and Activation Password to use them later.

HPPA LICENSE PORTAL			
License Portal Home » Downloa	<u>ds</u> » License Details	E Comp	any Selection 🕚 Log Out
License Details	for Organon Educational		
License Information		Order Information	
Status:	ок	Invoice:	[None]
License ID:	65597483	Date Issued:	Sep 06, 2022
Activation Password:	F69RC6P6	Quantity:	1 Each
Activations Left:	1		
Deactivations Left:	0		
Expires:	Oct 06, 2022 (14 Days)		
Additional Informati	on		
Download 🔣 Mana	ge Installations		
	© 2022 <u>HPPA Home</u>		

Figure 3 —License details

Open the downloaded .msi file to install Organon. After the installation process is complete, open Organon.exe, located in the [Installation Folder]\bin folder. If Organon was not previously activated, an activation dialog (Figure 4) will be displayed.



Figure 4—Activation dialog

Click "Activate Organon" and then "Activate Organon Online" button. The window will ask for a License Id, password, and an optional Installation Name, as illustrated on Figure 5. Click Continue and wait for the activation process. If it is successful, the window will close automatically and Organon will start.

Jicense ID and Password	3	×
	Organon	
	Enter the License ID and Password that you received.	
	Enter your License ID:	
	65597483	
	Where is my License ID?	
	Enter your Password:	

Click here for support	Installation Name (e.g. 'Work Laptop'): My desktop	
	🖨 Back 💢 Exit Continue 📫	

Figure 5-License Id and Password section

3 Common Activations Errors

3.1 Error Code

The activation window may display an error code. Check the list of common error codes by clicking <u>here</u>.

🦐 Organon Activation	×	(
	Organon Activation	
	There are no activations left for this license.	
	Activation Failed. Code 5013	
Click here for support		
	緈 Back 🛛 💥 Exit	

Figure 6 —Error Code

3.2 Error Message Box

Organon may show a license error message and close. If the machine already has an activated Organon and the user wants to open a version that wasn't previously activated, they will need to reactivate the application. Check the Display Activation Dialog section and enter the new License ID and Activation Password.

	Invalid license X	
	A valid license has not been detected. Organon will close.	
er Iser	ОК	

Figure 7 —License error

4 Deactivation

Users may deactivate some installations to install Organon on a different machine provided the license id contains a number of deactivations left greater than zero.

There are three methods to deactivate an installation: by choosing to deactivate during uninstallation (versions above 8.15.0 or later, for HPPA, or above 8.5.0 or later, for ONS), through the license portal, or directly within Organon itself. To deactivate during uninstallation, select "Yes" in the Message Box that prompts whether you want to deactivate. If the operation is successful, the console will display a confirmation message.



Figure 8 — Deactivation.exe, executed during the uninstallation process, displaying a success message.

To deactivate through the license portal, go to License & Activations > [License Id] > Manage Installations. Click the X button to deactivate the desired installation.

Installation History			
Installation ID	Status	▼ Activation Date/Time	Name
AFZ35-CSHPF-KWYLC-U93XG-BK5YS-W	Active 👸	Sep 30 2014 4:14:17 PM	John's Desktop
XSEYU-SUULK-BXWYZ-Z2CFT-7KJVH-S	Active 🔞	Sep 30 2014 4:04:36 PM	John's Laptop

Figure 9 —Installation History section, which allows users to deactivate installations

To deactivate through Organon, refer to the View Activation Information section.

5 Useful Information

5.1 Display Activation Dialog

Hold Shift while opening Organon or open the Organon Activation Window shortcut, found in the [Installation Folder]\bin folder, to display the activation window even if the machine is already registered.

5.2 View Activation Information

Open Organon and go to Main Menu > Help > License Information... to display license information.

<i>O</i> License Information ×
Parameters License ID: 66 Product ID: 469024 Type: Subscription Expiration Date: 03/11/2024 Installation Id: J7R
Force Check Update in Future Session Check Restart Application Click the button above to check for updates in the next session. When a new version is available, an update dialog appears after the program starts. Users may restart the application to perform the check immediately.
Deactivate Installation Deactivate If this license permits deactivations, deactivating this installation will increase the remaining number of activations for this license by one. An internet connection is required.

Figure 10—License Information dialog

5.3 Virtual Machines

The license system will prevent Organon from running in virtual machines. Please contact HPPA if your organization needs to bypass this limitation.